

THE *new* Waveny

A Spotlight on Staff who Define our Culture

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Trecia Davis, Dining Room Supervisor at The Inn, knows that the first challenge of each and every day is getting out of bed in the early hours of morning. But, she has a special inspiration that motivates her to start each day with a huge sense of purpose. "It's the residents. It's always the residents," she says. "I love our residents, and I love to serve them. Our residents are like my family. I love them, and they love me."

Trecia says that a life of service has always come naturally to her. But, she also knows that The Inn – Waveny's independent living community – is the perfect fit for what she's always aspired to do. "I like the fact that I'm great at my job. And while I don't like the spotlight, that much I can say. I like to serve people and be able to anticipate the needs of our residents before they even have to ask," she says. "And I love that our residents respond with sincere appreciation. They say 'thank you' and will let you know what they're thinking, which is based on trust."

Trecia, who has served The Inn since 2004, says her 13-year career with Waveny is a reflection of the love and passion she has for her work. "You need to love what you do. If you don't love what you do, you're going to be miserable and make everyone around you miserable. I love what I do, and this is a very special place – in fact, I would choose to live here. It's beautiful, it's small, it's intimate, and here at The Inn you have an identity."

Trecia looks upward and laughs while describing what she's best known for among her colleagues and peers: Her strong work ethic. "I'll be honest, I'm very tough. I have high standards for myself, and I want to see the same from others. My great relationship with my team is a huge bonus of my job, but my main concern – my only real concern – is who I work for. It's who I serve, and who I'm here to please. That would be our residents,

and also their families, who always need to see that their parent lives in the best place in the world."

Trecia says that while teamwork is always in full swing among her dining team, winter is the time when their true colors shine. "If it's going to snow, we're going to stay over and there's no question about it. I've stayed plenty of nights. When you're in a position at a job, and you have a title, you have responsibilities. It's really that simple."

Training new staff is something Trecia takes great pride in. "I try to do what's right, and be consistent. I'm very detail focused, so even if it's their first day at work, they need to learn quickly that there's no excuse for messy soup drops, or a table setting that isn't perfect." She also says the high expectations she has for her team members

are balanced by rewarding opportunities for fun and creativity. "We do so many incredible themed dinners at The Inn, which allow us to take a different spin on things. We really go all out. Our residents' faces light up when they see how we've transformed their dining room into a destination."

In reflecting upon her service and the level of responsibility she has steadily gained over the years, Trecia says, "Whether I'm a supervisor or not, my standards aren't going to change. If I'm going to do something, I'm going to do it 100% or I'm not going to do it at all." 🌊



Trecia Davis
DINING ROOM SUPERVISOR
THE INN

"You need to love what you do. Because we love our residents, we know their preferences. We plan our best to anticipate them, but that's very different from assuming. Even if a resident orders the same meal every day, never, ever assume. That's what it means to serve someone. That's what true service is."

Trecia Davis
